



Ref: FOI-218 -202425-HR-Workforce management

Date: 15th July 2024

Email foi@uhn.nhs.uk

Dear Mr/Ms

I am writing in response to your email dated 1st July 2024 requesting information under the Freedom of Information Act (2000) regarding Workforce Management and Temporary Staffing.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I am writing to request information under the Freedom of Information Act 2000. Please provide responses to the following questions regarding your trust’s workforce management and temporary staffing:

Workforce Managed Service Provider:

Do you have a workforce managed service provider (MSP) including neutral or master vendor? If yes, please specify:

A1 Yes, Nursing has a master vend agreement.

Q2 What services do they cover?

A2 Nursing

Q3 When does the contract with the MSP end?

A3 October 2025

Q4 What are the annual service fees for the MSP?

A4 There are no annual service fees

Q5 Agency Spend:

How much did your Trust spend on agency staffing in the last financial year by Staff Group?

A5 See below:

Type	A - Agency Staff
Row Labels	Sum of

	PY_FY_Act
Add Prof Scientific and Technic	£2,198,160.53
Additional Clinical Services	£2,005.56
Administrative and Clerical	£1,928,031.38
Allied Health Professionals	£1,495,905.74
Estates and Ancillary	£167,227.92
Medical and Dental	£15,658,252.93
Nursing and Midwifery Registered	£7,623,328.31
Grand Total	£29,072,912.37

Q6 Bank Workforce:

How much did your Trust spend on bank workforce staffing in the last financial year by Staff Group?

A6 See below:

Type	B - Bank Staff
Row Labels	Sum of PY_FY_Act
Add Prof Scientific and Technic	£982,133.69
Additional Clinical Services	£12,506,672.56
Administrative and Clerical	£1,360,900.26
Allied Health Professionals	£380,839.87
Estates and Ancillary	£552,999.96
Healthcare Scientists	£913.06
Medical and Dental	£23,207,489.17
Nursing and Midwifery Registered	£19,973,779.87
Grand Total	£58,965,728.44

Q7 Temporary Staffing Agencies:

How many temporary staffing agencies does your Trust currently use?

A7 Approximately 55 different agencies, per month.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records