



Ref: FOI-144-202425-Clinical Data and Processes- Canceled Operations

Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 6th June 2024

Email foi@uhn.nhs.uk

Dear Sir/ Madam

I am writing to acknowledge receipt of your email dated 28th May 2024 requesting information under the Freedom of Information Act (2000) regarding Cancelled operations

On the same day you sent in 2 more requests, we therefore advised you the following:
UHNM has received several requests that are asking for identical information that we believe are from the same person/company, therefore we are contacting you to inform you that under section 12 of the FOI Act we were aggregating these requests on cancelled operations

Your new reference number for all 3 requests is 144-2425

The section 12 exemption states:

The authority can combine related requests received within a period of 60 consecutive days from:

- The same person or
- People who appear to be acting in concert or in pursuance of a campaign.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Request #1 (142-2425)

Q1 How many elective operations were cancelled for a non-clinical reason at the Trust in 2021/22, broken down by reason for cancellation? In case helpful, I have provided a table for ease of response:

Reason for cancellation	Number
Lack of beds	
Operating theatre capacity / list over-ran	
Staffing issues	
Equipment failures	
Emergency case took priority	

Adverse weather	
Booking / admin error	
Case note unavailable	
Other reasons	
Total	

A1 See below:

Reason for cancellation	Number
Lack of beds	306
Operating theatre capacity / list over-ran	270
Staffing issues	227
Equipment failures	48
Emergency case took priority	330
Adverse weather	0
Booking / admin error	253
Case note unavailable	0
Other reasons	62
Total	1496

Note:

We have supplied a comparison of the cancellations with procedures undertaken:

<u>Total Procedures</u>				
Sum of PatientID	Column Labels			
Admission Type	2021/2022	2022/2023	2023/2024	Grand Total
Daycase	76978	83607	91203	251788
Elective	9826	11431	12065	33322
Grand Total	86804	95038	103268	285110
Total Cancellations	1496	2049	1639	5184

% Cancelled	1.7%	2.2%	1.6%	1.8%
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Request #2 (143-2425)4

Q1 I write under the Freedom of Information Act to request the following information:
a) How many elective operations were cancelled for a non-clinical reason at the Trust in 2022/23, broken down by reason for cancellation? In case helpful, I have provided a table for ease of response:

Reason for cancellation	Number
Lack of beds	
Operating theatre capacity / list over-ran	
Staffing issues	
Equipment failures	
Emergency case took priority	
Adverse weather	
Booking / admin error	
Case note unavailable	
Other reasons	
Total	

A1 See below:

Reason for cancellation	Number
Lack of beds	324
Operating theatre capacity / list over-ran	399
Staffing issues	443
Equipment failures	96
Emergency case took priority	549
Adverse weather	0
Booking / admin error	193
Case note unavailable	0

Other reasons	45
Total	2049

Request #3

Q1 I write under the Freedom of Information Act to request the following information:
a) How many elective operations were cancelled for a non-clinical reason at the Trust in 2023/24, broken down by reason for cancellation? In case helpful, I have provided a table for ease of response:

Reason for cancellation	Number
Lack of beds	
Operating theatre capacity / list over-ran	
Staffing issues	
Equipment failures	
Emergency case took priority	
Adverse weather	
Booking / admin error	
Case note unavailable	
Other reasons	
Total	

A1 See below:

Reason for cancellation	Number
Lack of beds	118
Operating theatre capacity / list over-ran	495
Staffing issues	363
Equipment failures	50
Emergency case took priority	422
Adverse weather	0

Booking / admin error	160
Case note unavailable	0
Other reasons	31
Total	1639

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



University Hospitals
of North Midlands
NHS Trust

Rachel Montinaro
Data Security and Protection Manager - Records

