



Ref: FOI-085 -202425-Clinical Data and Processes - Ophthalmology

Date: 8th July 2024

Email foi@uhn.nhs.uk

Dear Sir/ Madam

I am writing to acknowledge receipt of your email dated 1st May 2024 requesting information under the Freedom of Information Act (2000) regarding ophthalmology.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I am writing to request the following information under the Freedom of Information Act 2000 regarding provision for urgent and emergency ophthalmology (eye care) services.

- I. Does your Eye Service/A&E service offer Emergency/Casualty Eye Care by walk-in, telephone or self-referral?**
- II. If so, can you please state if it is walk-in, telephone or self-referral based and**
- III. can you provide activity data for each of the last 5 years (2018/19, 2019/20, 2020/21, 2021/22, 2022/23)**

A1 See below:

- i. We do not offer care via walk in appointments due to limited capacity. We do take referrals via the phone that patients can call and self-refer as required. We only offer this service at Royal Stoke site.
- ii. As above

iii. The following information is based on the number of patients attending the emergency eye clinic:-

Total Attendance	
Financial Year	Total
2018/2019	5,301
2019/2020	5,297
2020/2021	4,259
2021/2022	4,494

2022/2023	4,992
Grand Total	24,343

Q2 Number of Adult Patients attending, in each year, in the age groups of, 18 to 24; 25 to 34; 35 to 49; 50 to 64; over 65

A2 The below is a subset of the total numbers from Q1

Financial Year	18 to 24	25 to 34	35 to 49	50 to 64	over 65
2018/2019	346	707	968	1313	1497
2019/2020	291	652	954	1241	1648
2020/2021	208	538	866	1104	1173
2021/2022	237	517	828	1208	1300
2022/2023	262	626	961	1259	1453
Grand Total	1344	3040	4577	6125	7071

Q3 Number of Adult Patients attending, in each year, split by Casualty/A&E Triage Category of 3, 4 & 5 (we have intentionally excluded Category 1 & 2 from this FOI)

A3 Unfortunately, as our Emergency Eye Service is an outpatient clinic this information is not part of the outpatient clinic information that is recorded on Careflow, therefore we are unable to answer this question.

Q4 Number of Adult Patients transferred/onward referred, in each year, to the Outpatient Eye clinic for ongoing care?

If possible, please provide the information in a spreadsheet format to facilitate analysis

A4 Unfortunately we are unable to identify if the patient was referred on to an Outpatient Eye Clinic for ongoing care, all we can identify is those with a clinic outcome of the following, this will give you an idea of those been referred on to an outpatient setting.

- 2 - FU1BN - Follow up appointment - Book now
- 3 - FUPB - Follow up/add to Partial Booking
- 3 - R1 - Refer Onto Another Consultant/Department
- 3 - R2 - Referred to other hospital provider

Financial Year	2 - FU1BN - Follow up appointment - Book now	3 - FUPB - Follow up/add to Partial Booking	3 - R1 - Refer Onto Another Consultant/Department	3 - R2 - Referred to other hospital provider	Total
2018/2019	2,084	38	592	13	2,727
2019/2020	2,256	40	471	19	2,786

2020/2021	1,732	52	479	21	2,284
2021/2022	2,002	42	532	9	2,585
2022/2023	2,419	42	593	11	3,065
Grand Total	10,493	214	2,667	73	13,447

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,





**University Hospitals
of North Midlands**
NHS Trust

Rachel Montinaro
Data Security and Protection Manager - Records

