



Ref: FOI-051-Clinical Data and Processes- Skin care

Date: 21<sup>st</sup> May 2024

Email [foi@uhn.nhs.uk](mailto:foi@uhn.nhs.uk)

Dear Sir/ Madam

I am writing to acknowledge receipt of your email dated 18th April 2024 requesting information under the Freedom of Information Act (2000) regarding skin care.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore, the response below is for the two sites combined from that date where appropriate.

**Q1 What advice does your hospital's dermatology department issue to patients with eczema regarding the amount of moisturizer that should be applied to patients?**

A1 UHNM uses the following link to advise patients:  
[British Association of Dermatologists \(bad.org.uk\)](http://bad.org.uk)

**Q2 What advice does our hospital's dermatology department issue to patients with eczema regarding the amount of steroid cream/ointment that should be applied to patients?**

**Please provide examples of the advice if the answers are affirmative.**

**Leaflets: For any leaflets issued please can these be emailed to us if a pdf/word version is available. If it is not, please post them to us.**

**Website advice: For advice given as website links, please email us the weblink.**

A2 See below for the weblink UHNM uses:

<https://dermnetnz.org/topics/fingertip-unit>

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

Yours,



**Rachel Montinaro**  
Data Security and Protection Manager - Records