



Ref: FOI-030 -202425-IT-Tele reporting

Date: 17<sup>th</sup> April 2024

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 11th April 2024 requesting information under the Freedom of Information Act (2000) regarding tele reporting services

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I am writing to you under the Freedom of Information Act to request information regarding your NHS Trust's operations and tele reporting services including Out of Hours, routine, emergency and Backlog etc. for the following Hospitals;**

**Royal Stoke University Hospital  
County Hospital, Stafford**

**Could you please provide me with the following details:**

- 1. Operations Director for your Trust and email address**
- 2. Operations Director/Manager for Imaging Service and email addresses**
- 3. Operations Director/Manager for Pathology Services and email addresses**

A1 See below:

1. Simon Evans
2. Dionne Lee
3. Sharon Acton

a. Note: all Trust emails are in the following format: [firstname.lastname@uhnm.nhs.uk](mailto:firstname.lastname@uhnm.nhs.uk)

**Q2 Tele reporting services – Outsourced and insourced:**

- 1. Do you have any Tele Reporting contracts for your Imaging Services i.e. X-Ray, CT MRI Nuclear Medicine etc.**
- 2. Date (MM/YYYY) When you entered into the contract for these Services**
- 3. When the contract expires (MM/YYYY)**
- 4. Value of contract, at contract start date (£GBP)**
- 5. Suppliers details for said contract/s.**
  
- 6. Do you have any Tele Reporting contracts for your Pathology Services i.e. Cellular, Histopathology, Mortuary etc.**

7. Date (MM/YYYY) When you entered into the contract for these Services
8. When the contract expires (MM/YYYY)
9. Value of contract, at contract start date (£GBP)
10. Suppliers details for said contract/s.

Additionally, please include any bespoke (joint imaging and Pathology) reporting services you utilise.

A2 See below:

1. Do you have any Tele Reporting contracts for your Imaging Services i.e. X-Ray, CT MRI Nuclear Medicine etc	yes
2. Date When you entered into the contract for these Services	04//2022
3. When the contract expires	03/2024
4. Value of contract, at contract start date	£1.5M
5. Suppliers details for said contract/s.	Medica reporting
6. Do you have any Tele Reporting contracts for your Pathology Services i.e. Cellular, Histopathology, Mortuary etc.	Yes Histopathology
7. Date When you entered into the contract for these Services	09/2021
8. When the contract expires	11/2023
9. Value of contract, at contract start date	£ 2.3M GBP
10. Suppliers details for said contract/s.	Source Bioscience/ Cyted Ltd/ Backlogs Ltd
Additionally, please include any bespoke (joint imaging and Pathology) reporting services you utilise.	None

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

Yours,



**Rachel Montinaro**  
Data Security and Protection Manager - Records